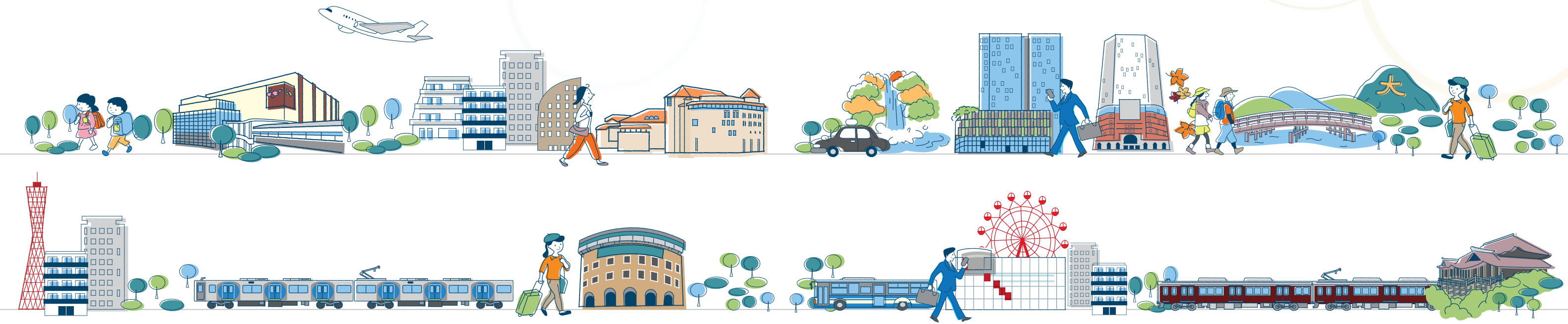


Hankyu Hanshin Holdings, Inc.
<https://www.hankyu-hanshin.co.jp/en/>

GROUP GUIDE

Hankyu Hanshin Holdings **2025**



Hankyu Hanshin Holdings Group Management Philosophy

Mission What we try to achieve

By delivering “Safety and Comfort” and “Dreams and Excitement,” we create satisfaction among our customers and contribute to society.

Values What is important to us

- ◎ **Customers First** Everything we do is for the customer. That’s where it all starts.
- ◎ **Sincerity** Gain customers’ confidence by always being sincere.
- ◎ **Foresight & Creativity** With our pioneer spirit and flexible thinking, we create a new value.
- ◎ **Respect for People** Everyone is absolutely invaluable to the Group.

Principles How to act to uphold our values and fulfil our mission

- 1 We treasure encounters with people, and do our best in the position of a customer.
- 2 We abide by the laws and regulations, and act with a clear awareness of our social responsibilities.
- 3 We take pride and responsibility in our work, and carry it out promptly.
- 4 We are not concerned with what is just before us, but think from medium- and long-term perspectives.
- 5 We are not satisfied with present conditions, but fix our eyes on the future and act.
- 6 We have caring feelings and respect each other.
- 7 We communicate in a lively way and create a workplace with a positive atmosphere.
- 8 We cooperate with one another for the prosperity of the Group.



Message from the Top Management

The Hankyu Hanshin Holdings Group conducts its business in six core segments—Urban Transportation, Real Estate, Entertainment, Information and Communication Technology, Travel, and International Transportation—guided by its mission: By delivering “Safety and Comfort” and “Dreams and Excitement,” we create satisfaction among our customers and contribute to society.

The Group has implemented a Medium-Term Management Plan for FY2023 through FY2026, and our initiatives are progressing smoothly. However, the pace of change in the environment surrounding the Group has accelerated beyond our initial anticipation, and, at the same time, expectations and demands from stakeholders are growing in various ways. These changes are expected to continue gaining momentum.

In response, we have refined our “Long-Term Vision: Toward 2040,” originally announced in May 2022, and formulated a new “Long-Term Management Plan” to bridge the gap between the future vision we want to achieve and our current state.

Building on the value we have delivered over the years, we will continue uniting as a Group to create new value and bring new sources of satisfaction to our customers across every area of our business. In particular, along our line-side areas —an especially important field for us— we remain committed to creating comfortable and attractive urban spaces, even amid changes such as rapid technological innovation and rising inbound demand. We also intend to expand this “community-building” approach on a global scale.

By offering sustainable, high-quality products and services and remaining a trusted choice for our customers, we aim to help create a society where everyone can live true to themselves and naturally make sustainable choices.

We have positioned the Group’s initiatives to achieve this future vision as the “Long-Term Management Plan.” By formulating strategies across business, finance, and human resources and strengthening group governance, we aim to achieve both sustainable medium- to long-term growth and improved capital efficiency.

Moving forward, our entire Group will continue working together to meet the expectations of all stakeholders and to remain a trusted and valued corporate group. We sincerely appreciate your continued support and patronage.



Hankyu Hanshin Holdings, Inc.
Yasuo Shimada
President and Representative Director,
Group CEO

The Group's History

Hankyu

- 1907** > Founding of Minoh-Arima Electric Railway Company (currently Hankyu Corporation)
- 1910** > Beginning of railway operations (Takarazuka Line [Umeda-Takarazuka] and Minoh Line [Ishibashi-Minoh])
> Beginning of real estate sales business (Beginning of sales of Ikeda Muromachi Residential Land Plots)
- 1913** > Formation of Takarazuka Girls' Revue (currently Takarazuka Revue Company)
- 1914** > Implementation of Takarazuka Revue's first performance
- 1926** > Opening of old Takarazuka Hotel (End of operations in March 2020; Relocation and reopening in June 2020)
- 1929** > Completion of Umeda Hankyu Building (Opening of Hankyu Department Store, Asia's first railway terminal department store)
- 1947** > Separation of department store sector and related businesses to establish Hankyu Department Stores, Inc.
- 1948** > Launch of airline agency business (Conclusion of Japan's first agency agreement with Pan American Airways)
> Approval as Japan's first IATA air cargo agency
- 1952** > Establishment of Hankyu Realty Co., Ltd. (currently Hankyu Hanshin Properties Corp.)
- 1960** > Establishment of Hankyu Express International Co., Ltd. (currently Hankyu Travel International Co., Ltd.)
- 2004** > Entry into real estate investment trust (REIT) business



2006 Establishment of Hankyu Hanshin Holdings, Inc.

- 2008** > Opening of Hankyu Nishinomiya Gardens
- 2009** > Beginning of Operations of the Hanshin Namba Line (between Nishikujo and Osaka-Namba)
- 2012** > Completion of the Umeda Hankyu Building (currently 'Osaka Umeda Twin Towers North')
- 2022** > Completion of Osaka Umeda Twin Towers South
- 2024** > Opening of GRAND GREEN OSAKA North Building
- 2025** > Completion of Zero Carbon Baseball Park
> Opening of GRAND GREEN OSAKA South Building

Hanshin

- 1899** > Founding of Settsu Electric Railway (currently Hanshin Electric Railway Co., Ltd.)
- 1905** > Beginning of railway operations (Kobe [Sannomiya]-Osaka [Deiribashi])
- 1909** > Launch of land and buildings leasing business (Completion of 30 rental houses in front of Nishinomiya Station)
- 1924** > Opening of Koshien Stadium (later renamed 'Hanshin Koshien Stadium')
- 1933** > Opening of Hanshin Mart at Hanshin Umeda Station (Full-scale entry into retail business in a terminal) (Closing in September 1941)
> Completion of Sannomiya Hanshin Building (Lease to Kobe Sogo Department Store; Full-scale entry into building leasing business)
- 1935** > Establishment of Osaka Baseball Club (Osaka Tigers, currently Hanshin Tigers)
- 1937** > Beginning of business on Mt. Rokko (Opening of Rokkosoan Country House (currently Mount Rokko Athletic Park GREENIA))
- 1940** > Opening of Hanshin Mart (Osaka-ekimae underground) (later renamed 'Hanshin Department Store'; currently 'Hanshin Department Store Umeda Main Store')
- 1948** > Launch of airline agency business
- 1950** > Approval as IATA air cargo agency
- 1967** > Opening of Hotel Hanshin (currently Hotel Hanshin Osaka)
- 1991** > Opening of urban-type CATV 'Channel Wave Amagasaki'
- 2006** > Conclusion of master license agreement of Billboard brand



Group Overview

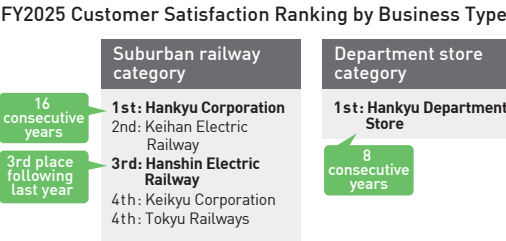
Our corporate group supports people's lives, colors their lives, and proposes enriched lifestyles.

Throughout its long history of over 100 years, the Hankyu Hanshin Holdings Group has continued to offer unprecedented services in a broad range of fields, from the railway business as its basis to the development of houses and commercial facilities and the provision of thrilling entertainment, such as that provided by the Hanshin Tigers baseball team and the Takarazuka Revue. We have thereby contributed to high-quality community building, primarily in line-side areas, and have brought a new perspective to society, accumulating many achievements. Through these activities, we have continued to deliver our customers "Safety and Comfort" to support their lives and "Dreams and Excitement" to color their lives.

We will continue to provide high-quality services through the concerted efforts of the Group, leveraging our brand that has been nurtured over time and our know-how of community building.

Customer Satisfaction Survey

Hankyu Corporation has held the top rank in the suburban railway category for 16 consecutive years.



* The JCSI is based on one of the largest-scale customer satisfaction surveys in Japan, conducted by Service Productivity & Innovation for Growth (SPRING) under the Japan Productivity Center. The survey evaluates companies and brands using statistical techniques based on responses from over 120,000 users.

Questionnaire about Areas to Live (in the Kansai Region)

In 2024, Umeda/Osaka, where the development projects such as GRAND GREEN OSAKA are underway, ranked No. 1. Nishinomiya-kitaguchi is also highly popular due to the development of the station area, centered around Hankyu Nishinomiya Gardens.

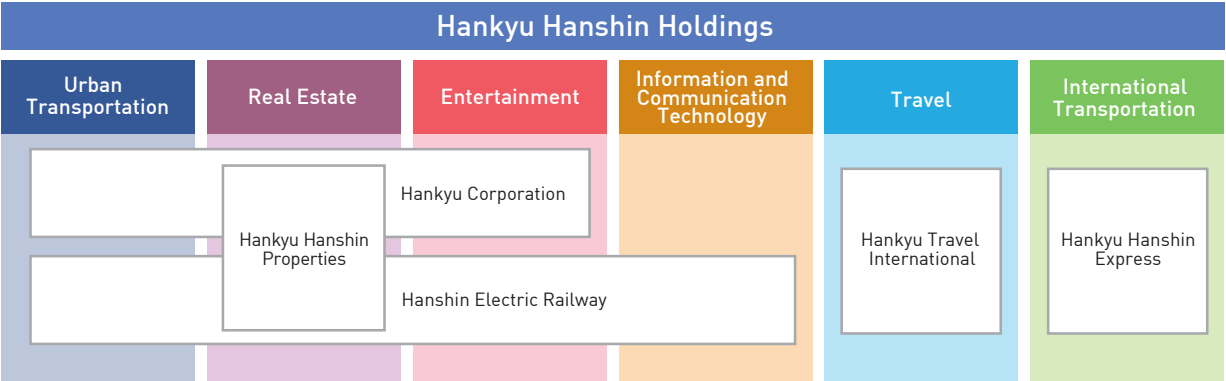
2007 * Before the opening of Hankyu Nishinomiya Gardens	2023	2024
1st: Ashiya 2nd: Syukugawa 3rd: Kobe 4th: Nishinomiya 5th: Okamoto	1st: Nishinomiya kitaguchi 2nd: Umeda/Osaka 3rd: Syukugawa 4th: Senri chuo 5th: Ashiyagawa	1st: Umeda/Osaka 2nd: Nishinomiya kitaguchi 3rd: Syukugawa 4th: Senri chuo 5th: Ashiya

* Questionnaire survey conducted on MAJOR7 (a website run by seven major Japanese real estate companies) in September 2024

Core Businesses and Companies

We have core businesses in six business domains: Urban Transportation, Real Estate, Entertainment, Information and Communication Technology, Travel, and International Transportation. Further, under the direction of Hankyu Hanshin Holdings, Inc., which supervises the Group's management, these businesses are operated by five core companies: Hankyu Corporation, Hanshin Electric Railway Co., Ltd., Hankyu Hanshin Properties Corp., Hankyu Travel International Co., Ltd., and Hankyu Hanshin Express Co., Ltd. Through these core businesses and companies, we will foster organic growth across the entire Group.

Core Business Segments



* As for our Real Estate Business, Hankyu Corporation and Hanshin Electric Railway collaborate with Hankyu Hanshin Properties to promote urban development of real estate owned by Hankyu Corporation and Hanshin Electric Railway for rent and development in cooperation with transportation networks, local governing bodies and others in Umeda and their line-side areas.

Consolidated Performance Trends

	FY2021	FY2022	FY2023	FY2024	FY2025
Operating revenue (¥billion)	568.9	746.2	968.3	997.6	1106.9
Operating profit (¥billion)	2.1	39.2	89.4	105.7	110.9

In FY2025, the Group achieved a year-on-year increase in both operating revenue and profit, despite the absence of temporary boosts seen in the previous fiscal year, such as professional baseball-related special demand in the Sports business and local government support orders in the Travel segment, and the adverse impact of a slump in cargo handling within the International Transportation segment. Growth was primarily driven by increased condominium sales in the Real Estate segment and a recovery in demand across the Urban Transportation segment and the overseas travel market.

Sustainability Declaration

►For more details, please visit our website.

Click

In May 2020, we announced the Hankyu Hanshin Holdings Group Sustainability Declaration, which outlines the Group's commitment to addressing various challenges in order to help realize a sustainable society.

General Principles

Create a future grounded in "Safety and Comfort," and a future colored by "Dreams and Excitement."

For over a hundred years, we have sought to cultivate communities and enrich lives. Leveraging this experience, we commit ourselves to addressing social and environmental challenges and working toward a sustainable future, one that offers a fulfilling, joyful life to all and inspires the next generation to dream with hope.

Priority issues (materiality matrix) Six priority issues to address as part of our sustainable business practices



Hankyu Hanshin Dreams and Communities of the Future Project

As part of the Group's commitment to creating communities that people will truly want to live in, we have operated the Hankyu Hanshin Dreams and Communities of the Future Project since April 2009.

Basic Policy We intend to promote the creation of communities along our line-side areas that people will truly want to live in.

Priority Fields Sustainable Community Development Tomorrow's Leader Development



As a Group with strong local roots, we are committed to sustainable community building with environment-friendly developments that provide local residents with security, peace of mind, and cultural enrichment.



We are creating opportunities for the healthy development of ambitious children, upon whose shoulders the task of building the communities of the future rests.



私たちは、未来へつなぐ「地域環境づくり」と「次世代の育成」に貢献します。

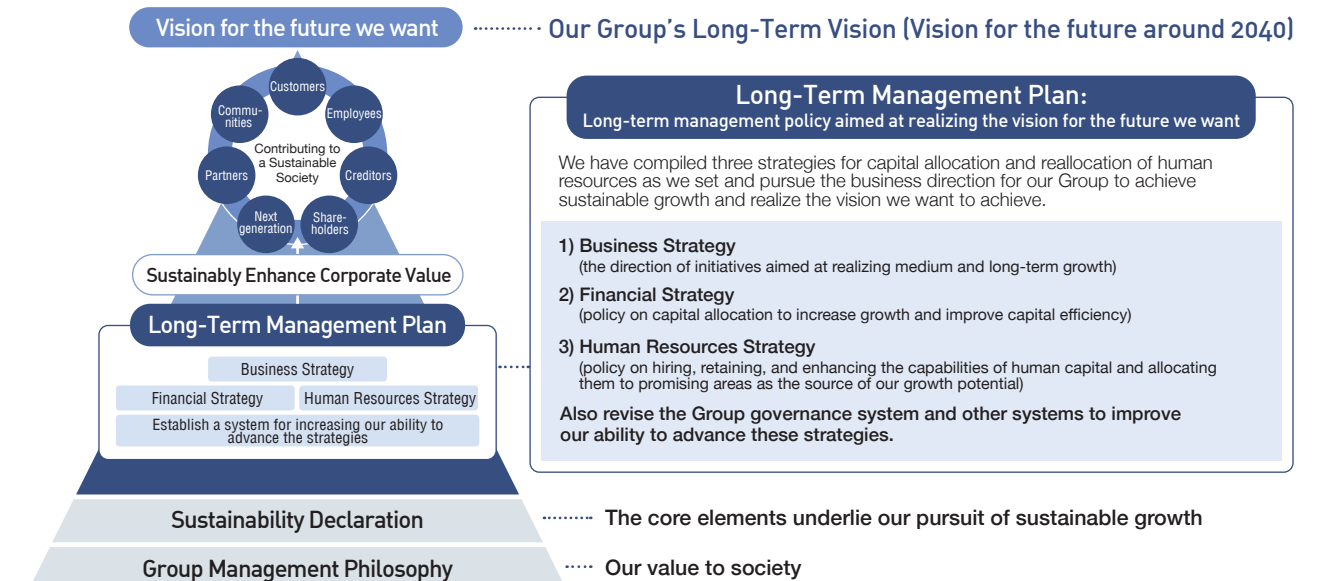
Long-Term Management Plan

►For more details, please visit our website.

Click

Positioning of the Long-Term Management Plan and Approach to Strategy Formulation

- Position initiatives aimed at realizing the vision for the future we want to achieve as the Long-Term Management Plan and formulate individual business, financial, and human resource strategies in the plan outline.
- Also work to establish a system for increasing our ability to advance the strategies.

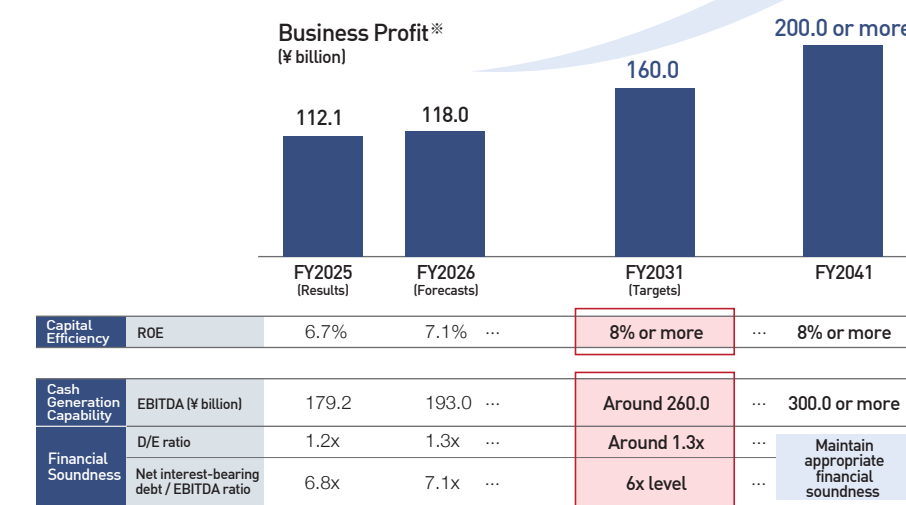


Vision for the Future We Want

- While changes in the environment will continue, we recognize anew we are a corporate group that has long proposed ideas for a better way of living, one step ahead of the times, and will unite as a Group, endeavor to create new value, and thereby continually create new sources of satisfaction for our customers based on accumulated value we have provided thus far.
- We consequently aim to realize a society that facilitates encounters and connections between a great many people and provides well-being rich in happiness and vitality in the many fields we operate in.

Conceptual Image of Growth in Business Profit Aimed at Realizing Our Vision

- We will continue to dig deep into our various line-side businesses and take on the challenges of new fields to achieve steady growth and meet the expectations of our customers, employees, and investors.



Aiming to be an excellent company that goes beyond the traditional scope of a private railway company and continuing to grow

- Achieve growth beyond the existing trajectory without getting caught up in the existing business model.
- Continue to be a company that customers value and employees also take pride in.
- Create a virtuous cycle of sustainable value creation and also meet the expectations of investors.

*Note: Business profit = Operating profit + Equity-method gains/losses related to overseas business investments

Urban Transportation



Connecting railways, buses and taxis to provide a variety of transportation services that realize safety, reliability and comfort

By connecting railways, buses and taxis, we have formed a large network centered on two companies —Hankyu Corporation and Hanshin Electric Railway—in the Kansai region, mainly in the Osaka, Kobe and Kyoto areas. In addition, we are enhancing the value of line-side areas by realizing synergistic benefits through the integrated management of transportation advertising and retail businesses, which run merchandising facilities inside and near railway stations.

Railway Operations

Extensive Railway Network Linking Osaka, Kobe, Kyoto and Various Other Areas in the Kansai Region

These operations form a network in the Kansai area that centers on the railway lines of Hankyu Corporation and Hanshin Electric Railway. Hankyu Corporation's railway lines link Osaka (Umeda) with Kobe, Takarazuka, and Kyoto. Meanwhile, Hanshin Electric Railway is the only private (non-JR) railway operator with railway lines that directly link Kobe with Osaka's major northern and southern terminals, which are Osaka-Umeda and Namba, respectively.



Buses & Taxis

Providing Bus and Taxi Services Mainly in Areas Along the Hankyu and Hanshin Lines in Collaboration with Railway Services

Hankyu Bus and Hanshin Bus aim to offer greater convenience to customers by providing various services and tools, including bus location services, which enable real-time checking of the status of buses operating on routes, and an in-house IC passenger card named “hanica.” Moreover, all Hankyu Taxi and Hanshin Taxi cabs accept various forms of electronic payment to cater to diversifying payment needs. We are also promoting eco-driving techniques out of concern for the environment.



Retailing

Providing Retail Services Inside and Near Railway Stations

Inside and near railway stations on the Hankyu and Hanshin lines, we operate COLOR FIELD cosmetics and clothing shops, DOUBLEDAY furniture and interior goods shops, Seijo Ishii franchise supermarkets, and other shops. In addition, we partner with outside companies to provide a wide selection of shops, thereby offering greater convenience to customers who use our railway stations.



Advertising

Effectively Leveraging the Vast Reach of Transportation Advertising

We provide customers with value-added spaces through a wide lineup of transportation advertising media (such as digital signage, signboards, and posters) in trains and stations. Moreover, we effectively leverage our retail business's contact with customers and manufacturers and the vast reach of the transportation advertising business to promote goods sold in shops inside and near our stations on transportation advertising media or in event spaces.



Real Estate



Contributing to the creation of appealing towns and offering enriched lifestyles

Since its early days, the Real Estate Business has focused on building attractive towns and cities along railway lines, and shared its growth with the Urban Transportation Business. Our operations range widely, from developing, leasing, and administering commercial facilities and office buildings that create vibrant communities, to providing quality residences that match each person's lifestyle. We even run hotels that offer guests the highest level of hospitality. We are actively committed to creating new communities through future-oriented initiatives.

Development and Leasing

Promoting Diverse Development Projects and Running Various Commercial Facilities and Office Buildings

In the leasing business, we own many commercial facilities and office buildings primarily in Osaka-Umeda and areas served by the Hankyu and Hanshin lines. These include GRAND GREEN OSAKA, which celebrated its pre-opening in September 2024 and the grand opening of the South Building in March 2025, as well as Osaka Umeda Twin Towers, GRAND FRONT OSAKA, HERBIS OSAKA, HERBIS ENT, and Hankyu Nishinomiya Gardens. Our total leasing area amounts to approximately 2.36 million square meters.* We have also initiated the Shibata 1 Development Project in Osaka-Umeda to increase the value of the area surrounding Hankyu Osaka-umeda Station.

* As of March 2025



Housing

Offering Homes That Meet Diverse Needs, Including Condominiums, Detached Houses, and Rental Apartments

Hankyu Hanshin's housing brand, “Geo,” has evolved by staying attuned to customer voices and continuously pursuing safe, comfortable living quality. The Geo series comprises “Geo” for condominiums, “Geo Garden” for detached houses, and “Geo Ent” for rental apartments. We are committed to offering homes that meet the expectations of our future residents while staying close to their lives.



Overseas Business

Expanding into ASEAN Countries, North America, and Australia

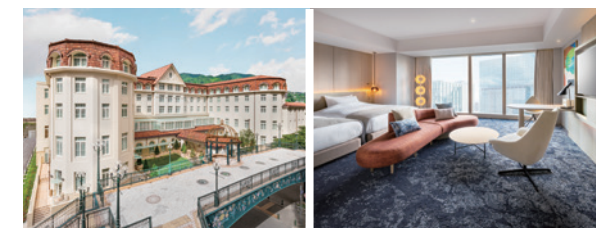
We operate in the Housing Sales Business, Rentals Development Business, and Logistics Warehouses Business extensively overseas. In specific, we are accelerating initiatives in the ASEAN region that is experiencing remarkable growth, and we are expanding business activities in advanced countries including the U.S. In January 2025, we announced that we will expand into Canada for the first time by establishing a local subsidiary and advancing the condominium sales business.



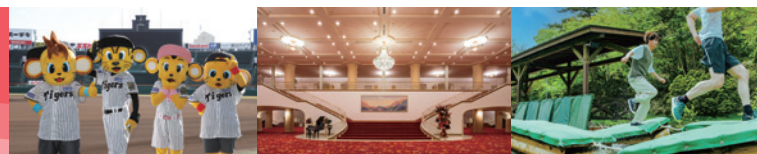
Hotels

Comprehensive Hotel Offerings, from Functional to Luxury

We offer a variety of hotel brands, including “remm,” which is designed for better sleep, and “RESPIRE,” whose concept is “rest and inspire.” In addition, we operate Hotel Hankyu International and Dai-ichi Hotel Tokyo, both of which provide a joyful, extraordinary experience. In March 2025, Hotel Hankyu GRAN RESPIRE OSAKA, the second hotel under the RESPIRE brand, opened.



Entertainment



Producing dreams and excitement for people

We enrich people's lives by providing a varied selection of live entertainment through our businesses. These include the sports business and the stage business, which are unique strengths of the Group. Among them are the professional baseball team the Hanshin Tigers and its home ground Hanshin Koshien Stadium, which are supported by many fans throughout Japan; and the Takarazuka Revue, which has long been fascinating audiences with brilliant stage performances.

Sports

Hanshin Tigers

With an illustrious history and traditions, as well as great popularity, the Hanshin Tigers are a Japanese professional baseball team celebrating the 90th anniversary of its founding in 2025. In 2023, the team won its first Central League championship in 18 years and its first Japan Series title in 38 years. Its members charm spectators with their exciting plays and continue to contribute to the development of Japanese baseball.



Hanshin Koshien Stadium

This stadium not only enjoys fame as the home ground of the Hanshin Tigers and the venue of the National High School Baseball Invitational Tournament in spring and the National High School Baseball Championship in summer but it also hosts various other large-scale events, including the Koshien Bowl, a national inter-college American football championship.



Stage

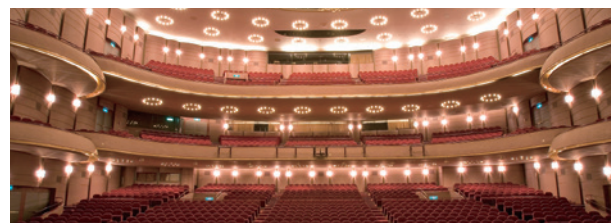
Takarazuka Revue

The Takarazuka Revue has enchanted audiences with dazzling songs and dancing, along with emotionally stirring performances, transporting them to a world of dreams and inspiration. Since its debut performance in 1914, it has built a legacy spanning over 110 years. In addition to year-round performances at the Takarazuka Grand Theater and the Tokyo Takarazuka Theater and nationwide theater tours, the revue company streams its performances live and on video, all of which have been well received by audiences.



Umeda Arts Theater

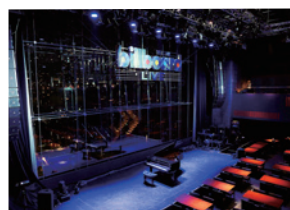
Umeda Arts Theater operates two theaters: the Main Hall, which has 1,905 seats, and the 898-seat Theater Drama City. It hosts a wide variety of shows, including plays, musicals, concerts, and Takarazuka Revue performances.



Music

Billboard

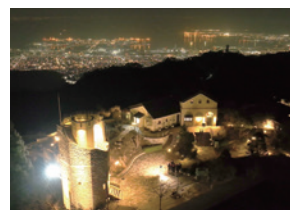
With a history of more than 100 years, Billboard is the most trusted music brand in the world. Since concluding a license agreement for Japan with Billboard in 2006, we have been developing an array of businesses, including the live-music restaurant business.



Leisure

Mt. Rokko

Mt. Rokko is a popular leisure destination, known as one of Japan's best viewing spots. It also boasts a wide variety of leisure facilities, including one of the largest adventure playgrounds in Japan, ski slopes, an alpine botanical garden, an observatory, and museums.



Information and Communication Technology



Contributing to the development of society through information and communications technology

We provide support for businesses in today's highly networked information society, and deliver peace of mind and comfort in daily life through businesses in three areas. The activities of information services businesses include developing systems related to social infrastructure, and building and maintaining e-commerce websites. In addition, broadcasting and communications businesses focus on offering regionally based television, internet, and telephone services. Meanwhile, our safety and education businesses provide security services, programming education, and other services.

Information Services

Itec Hankyu Hanshin

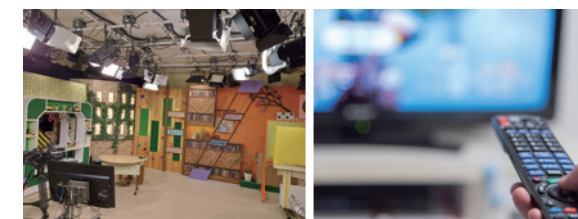
In addition to conducting internet-related businesses, such as e-commerce and website production, Itec Hankyu Hanshin uses its long-developed capabilities to develop a wide range of systems related to social infrastructure, including railways and smart buildings. Further, the company provides medical solutions, including clinical tests, medical examinations, and health and productivity management, and offers contract services in such areas as the development of high-quality software. By offering assurance and comfort to society and helping customers further promote digital transformation with generative AI, the company aims for nationwide business expansion.



Broadcasting and Communications

Bay Communications (Baycom) Himeji Cable Television (WINK) BAN-BAN Networks

We broadcast on cable TV, a community-based information medium, and also provide wired and wireless internet services. Our lineup of services includes high-spec optical fiber internet services and high-speed wireless internet connections, as well as the creation of original programs for community channels, which we now focus on.



Safety

Mimamorume

In the *Mimamorume* system, children carry wireless IC tags. When a child passes through the school gates, their guardian is notified via the app or email. Using this system in combination with monitoring cameras installed by local governing bodies, the *Machinaka Mimamorume* service provides notifications of the locations of people who require monitoring, such as children or senior citizens. In this way, we are helping to create towns where people can live with safety and confidence.



Education

ProgLab

ProgLab offers robot programming classes aimed at developing the ability of children as future leaders to realize their ambitions by cultivating their reasoning, problem-solving, and creative skills based on the methodology of STEAM education.* Approximately 8,000 children currently attend *ProgLab* classes. We also offer extension and extracurricular classes at schools.



* Educational methodology that enables the integrated learning of science, technology, engineering, art, and mathematics

Travel



Creating safe and secure travel itineraries that can gratify customers' desires

Since the establishment of our Travel Business in 1948, we have always valued customers' viewpoints and responded to their diversifying needs by taking advantage of our long-developed expertise. Placing the highest priority on ensuring the safety and security of our customers, we will not only provide high-value-added travel plans but also engage in businesses that are needed by society.

Overseas & Domestic Travel

Offering Customers Unforgettable Journeys through Five Brands

Focused on guided tours, the Group's Travel Business operates worldwide. We offer travel packages in a lineup of five brands: Tropics, a full-service brand designed to meet diverse customer needs; Crystal Heart and Hanshin Koku Friend Tour, both of which feature relaxed travel schedules; e-very, which markets plan-it-yourself packages; and the Royal Collection, which provides luxury custom-made travel packages. Their travel packages are marketed through a wide range of channels, including newspaper advertisements, magazines, the internet, and TV shopping. We also cater to increasingly diverse demand by developing domestic travel plans with an in-depth focus in collaboration with local governments around Japan. Moreover, we are promoting DX by enhancing digital marketing.



Group Travel

Providing Services Responding to Group Travel Needs

We provide planning and proposal services for various types of group travel, ranging from inspection tours, employee leisure trips, training excursions, events and conventions, and other types of group travel used by companies and other entities, to school trips and other education-related travel. In these services, we call upon the experience and insight gained throughout our long history to cater to our customers' diverse needs.



Business Travel

Supporting Safe and Comfortable Business Travel

We arrange for everything customers need to make business trips, including visas, air tickets, hotels, interpreters, and MICE (meetings, incentives, conferences, and exhibitions) tourism. Leveraging our vast experience and track record, we offer comfortable business travel and thus provide total support for customers' overseas work and business expansion.



Travel to Japan

Conducting Tours of Japan with Exceptional Attention to Detail

We provide overseas travel agencies, mainly in Europe, the U.S., and Australia, with travel arrangement services for international visitors to Japan for various purposes, including tourism, company visits, and MICE. Our specialists are committed to thoroughly preparing for the acceptance of those visitors by leveraging their extensive experience and knowledge. Additionally, we are expanding the choice of "Travel to JAPAN" itineraries targeting individual international tourists, mainly from other Asian countries, to enable them to enjoy popular tourist destinations and Japanese culture.



Solutions

Providing a Wide Range of Back-office Solutions, Including Call Center Operations

Taking advantage of our long-developed expertise about customer touchpoints, data management, and call center operations, we promote projects aimed at providing local governments and companies around Japan with solutions to the challenges they face. In 2024, we launched the Disaster Hankyu Assistance Team (DHAT) to provide local support in the event of a disaster.



International Transportation



Delivering optimal logistics and high-quality global services

By leveraging our track record and know-how garnered over more than 50 years as a pioneer in the development of transportation services overseas, we manage integrated air and sea freight transportation and multinational transportation. By providing comprehensive services that encompass customs clearance through storage and management and logistics consulting, we help our customers optimize their supply chain management.

International Airfreight Transportation

As Japan's First IATA-Approved Cargo Agency, Providing Reliable International Transportation Services

Since becoming an International Air Transport Association (IATA) accredited freight transporter and joining the international airfreight industry in 1948, Hankyu Hanshin Express has developed a reputation for dependability. Our seamlessly integrated start-to-finish service has come to be depended on by many businesses. We globally provide swift and reliable door-to-door international freight services through a network of our 190-plus bases in 30 countries and regions, as well as contracted agencies.



International Maritime Cargo Transport

Providing Door-to-Door Marine Transportation Services for Both Imports and Exports

As a non-vessel operating common carrier (NVOCC), we provide international maritime freight services by utilizing our global network just as we do for our airfreight services. We offer optimized door to door services tailored to customer needs, including transportation services of FCL (full container load), LCL (less than container load), special containers and break bulk cargo, as well as import and export customs clearing and logistics consulting services.



Logistics

Proposing and Achieving Optimal Logistics Solutions

Our highly equipped logistics consulting service experts provide logistics solutions, optimized for each customer, fully utilizing the latest information technology. We enable speedy, high quality logistics through comprehensive support of the complete logistics process including storage and management at high-tech warehouses, distribution processing and delivery. In 2009, we were certified as an Authorized Warehouse Operator under the Authorized Economic Operator (AEO)* program.



Customs Clearance

Offering Appropriate and Speedy Customs Clearance Based on Compliance

Given the permission of customs clearance business authorized by the finance minister, we have deployed nine customs clearance offices nationwide. We also received certification from the Director-General of Tokyo Customs as an "authorized customs broker" under the AEO* system in June 2017, and have utilized liberalization of our import/export declaration offices. Our customs clearing professionals led by registered customs specialists deliver swift and effective customs clearing based on compliance such as the Customs Business Act and Customs Law.



* A regulatory exemption that allows simplified customs clearance and processes and which is applicable to companies that meet a certain standard of cargo security management and compliance

Hankyu Hanshin Holdings Group Summary

(As of 1st July 2025)

Hankyu Hanshin Holdings, Inc.

- Established: 19th October 1907 ■ Paid-in Capital: ¥99,474 million
- Registered Head Office: 1-1 Sakaemachi, Ikeda-shi, Osaka 563-0056, Japan
- Head Office: 1-16-1 Shibata, Kita-ku, Osaka 530-0012, Japan
- Tokyo Office (Executive Assistant Division): Toho Hibiya Bldg., 17F, 1-2-2 Yurakucho, Chiyoda-ku, Tokyo 100-0006, Japan

Core Companies

- HANKYU CORPORATION
- HANSHIN ELECTRIC RAILWAY CO., LTD.
- Hankyu Hanshin Properties Corp.
- HANKYU TRAVEL INTERNATIONAL CO., LTD.
- HANKYU HANSHIN EXPRESS CO., LTD.

Urban Transportation

- ALNA SHARYO CO., LTD.
- IINA DINING CO.,LTD.
- Eki Retail Service Hankyu Hanshin Co., Ltd.
- Osaka Hanshin Taxi Co., Ltd.
- KITA-OSAKA KYUKO RAILWAY CO.,LTD.
- KOBE RAPID TRANSIT RAILWAY CO.,LTD.
- KOBE Mt.ROKKO CABLE CAR Co.,Ltd.
- Tango Kairiku Kotsu Co., Ltd.
- NISHIOSAKA RAPID RAILWAY CO.,LTD.
- Nishiyama Driveway Co., Ltd.
- Nose Electric Railway Co.,Ltd.
- Haks Hanshin Co., Ltd.
- HANKYU KANKO BUS Co., Ltd.
- Hankyu Commuterbus Management Co.,Ltd.
- Hankyu Style Labels Co.,Ltd.
- Hankyu Sekkei Consultant Ltd.
- Hankyu Taxi Inc.
- Hankyu Denki Tech Inc.
- HANKYU DRIVING SCHOOL HATTORI RYOKUCHI
- Hankyu Bus Co., Ltd.
- HANKYU HANSHIN MOTOR TECHNOLOGY CO.,LTD.
- Hankyu Hanshin Electric System Co.Ltd.
- Hankyu Railway Service Co.,Ltd.
- Hanshin Sharyo Maintenance Co.,Ltd.
- HANSHIN STATION NET CO.,LTD.
- Hanshin Taxi Co., Ltd.
- HANSHIN BUS CO.,LTD.
- Limousine Total Service Co.,LTD.
- Railway Operation Hankyu Co.,Ltd.

Real Estate

- Amanohashidate Hotel Co., Ltd.
- Arima View Hotel Co.,Ltd.
- OS Co.,Ltd.
- OS Cine Brothers Co., Ltd.
- Osaka Diamond Chikagai Co., Ltd.
- Kure Hankyu Hotel Co., Ltd.
- KEIHIN SERVICE CO.,LTD.
- Dai-ichi Hotel Service Co.,Ltd.
- Time Out Market Osaka Corp.
- Hankyu Nigawa Sports Garden Co., Ltd.
- Hankyu Hanshin Clean Service Co.,Ltd.
- Hankyu Hanshin Housing Support Ltd.
- Hankyu Hanshin Building Management Co., Ltd.
- Hankyu Hanshin Real Estate Investment Advisors, Inc.
- Hankyu Hanshin Hotels Co., Ltd.
- Hankyu Hanshin REIT Asset Management,Inc.
- HANSHIN HOTEL SYSTEMS CO.,LTD.
- OS Kyohei Building Management Co., Ltd.
- OS Real Estate Co., Ltd.
- [Overseas subsidiaries]
 - Hankyu Hanshin Properties Australia Pty Ltd
 - Hankyu Hanshin Properties Canada Corp.
 - Hankyu Hanshin Properties Malaysia Sdn. Bhd.
 - Hankyu Hanshin Properties Philippines Corp.
 - Hankyu Hanshin Properties Singapore Pte. Ltd.
 - Hankyu Hanshin Properties (Thailand) Co., Ltd.
 - Hankyu Hanshin Properties USA LLC
 - Hankyu Hanshin Properties Vietnam Co., Ltd.
- PT. Hankyu Hanshin Properties Indonesia
- PT CPM Assets Indonesia
- PT NSM Assets Indonesia
- [Other organizations]
 - Urban Innovation Institute
 - Hankyu Kyoeikai Medical Corporation

Entertainment

- WELLNESS HANSHIN,INC.
- Umeda Arts Theater Co.,Ltd.
- Takarazuka Revue Company
- TAKARAZUKA Creative Arts CO.,LTD.
- TAKARAZUKA STAGE CO.,LTD.
- TAKARAZUKA LIVE NEXT Co.,Ltd.
- HANSHIN CONTENTS LINK CORPORATION
- Hanshin Tigers Baseball Club, Ltd.
- P & P Hamamatsu Co., Ltd.
- KOBE Mt.Rokko ART & TOURISM CO., Ltd.
- [Other organizations]
 - Takarazuka Music School
- [Overseas subsidiaries]
 - Umeda Arts Theatre UK, LTD

Information and Communication Technology

- ITEC HANKYU HANSHIN CO.,LTD.
- Rworks, Inc.
- FM KITA INC.
- System giken Co.,LTD.
- NIHON PROTEC CO.,LTD.
- HANSHIN CABLE ENGINEERING CO.,LTD.
- Himeji Cable Television Co.,Ltd.
- Bay Communications Inc.
- Mimamorume Co.,Ltd.
- YMIRLINK Inc.
- BAN-BAN Networks Co.,Ltd.
- ROC Inc.

Travel

- AIRSERVE Co.,Ltd.
- Tabicoffret Co., Ltd.
- Hankyu Travel Support Co., Ltd.
- HANKYU HANSHIN BUSINESS TRAVEL CO.,LTD.
- HOPS Co., Ltd.
- [Overseas subsidiaries]
 - HANKYU INTERNATIONAL CHINA CO.,LTD.
 - Hankyu Hanshin Business Travel India Private Limited
 - Hankyu Mirai Business Partners Vietnam Company Limited
 - HANKYU TRAVEL INTERNATIONAL EUROPE S.R.L.
 - HANKYU TRAVEL INTERNATIONAL EUROPE UK LTD.
 - HANKYU TRAVEL INTERNATIONAL SINGAPORE PTE.LTD.

International Transportation

- HANKYU HANSHIN LOGIPARTNERS Co.,Ltd.
- [Overseas subsidiaries]
 - HANKYU HANSHIN EXPRESS (USA) INC.
 - HANKYU HANSHIN EXPRESS MEXICO S.A. DE C.V.
 - HANKYU HANSHIN EXPRESS (DEUTSCHLAND) GMBH
 - HANKYU HANSHIN EXPRESS (NETHERLANDS) B.V.
 - HANKYU HANSHIN EXPRESS (UK) LIMITED
 - INTRASPEED SOUTH AFRICA (PTY) LTD.
 - INTRASPEED ARCPRO (KENYA) LIMITED
 - HANKYU HANSHIN EXPRESS MIDDLE EAST LOGISTICS L.L.C
 - HANKYU HANSHIN EXPRESS (SHANGHAI) CO., LTD.
 - HANKYU HANSHIN INTERNATIONAL LOGISTICS (SHANGHAI) CO., LTD.
 - HANKYU HANSHIN EXPRESS (HK) LIMITED
 - HANKYU HANSHIN EXPRESS (TAIWAN) LTD.
 - HANKYU HANSHIN EXPRESS (KOREA) CO., LTD.
 - HANKYU HANSHIN EXPRESS (THAILAND) CO., LTD.
 - HOT Logistics Co.,Ltd.
- HANKYU HANSHIN EXPRESS (MALAYSIA) SDN. BHD.
- HANKYU LOGISTICS (M) SDN. BHD.
- HANKYU HANSHIN EXPRESS SOUTHEAST ASIA PTE. LTD.
- HANKYU HANSHIN EXPRESS (SINGAPORE) PTE. LTD.
- HANKYU HANSHIN EXPRESS PHILIPPINES, INC.
- HANKYU HANSHIN LOGISTICS PHILIPPINES INC.
- HANKYU CUSTOMS BROKERAGE INC.
- PT. HANKYU HANSHIN EXPRESS INDONESIA
- PT. HANKYU HANSHIN LOGISTICS INDONESIA
- HANKYU HANSHIN EXPRESS (VIETNAM) CO., LTD.
- HANKYU HANSHIN EXPRESS INDIA PRIVATE LIMITED
- HANKYU HANSHIN EXPRESS (MYANMAR) CO., LTD.
- INTERNATIONAL CARGO EXPRESS PTY LTD.
- [Representative offices]
 - Budapest Office
 - Phnom Penh Office
 - Dhaka Office

Other

- Assist Hankyu Hanshin Co.,Ltd.
- WellBeing Hankyu Hanshin Co., Ltd.
- KANSAI TELEVISION CO. LTD.
- Kobe Electric Railway Co., Ltd.
- Institute of Rural and Urban Ecology Co.,LTD.
- Station Network Kansai Co., Ltd.
- CHUO DENSETSU CO.,LTD.
- Tottori Sakyu Kaikan
- Hankyu Construction Management,Inc.
- Hankyu Hanshin Card Co.,Ltd.
- Hankyu Hanshin Business Associate Co., Ltd.
- Hankyu Hanshin Financial Support Co.,Ltd.
- Hankyu Hanshin Point Co.,Ltd.
- Hankyu Hanshin Insurance Service Co., Ltd.
- hankyu hanshin marketing solutions Inc.
- HANKYU MEDIAX Co.,Ltd.
- Hanshin Engei Co., Ltd.
- HANSHIN CONSTRUCTION CO.,LTD.
- LIFE DESIGN HANKYU HANSHIN CO., LTD.
- HS Holdings Co.,Ltd.
- THINKR inc.
- [Other organization]
 - Hankyu Culture Foundation

Hankyu Hanshin Toho Group

The Hankyu Hanshin Toho Group is a corporate group consisting of the Hankyu Hanshin Holdings Group, the H2O Retailing Group, which operates the department store business and other retail-related business centered on Hankyu Department Store and Hanshin Department Store, and the Toho Group mainly involved in film production and distribution and entertainment production.

Group companies: 225 companies, 5 organizations
Group employees: 34,909
Group sales: ¥2,102 billion

[As of 31st March 2025]

